

The Unexpected Pairing - Travel and Excellence!

Wednesday, 20 May 2009

My body clock is almost getting back on US time, but with all the work that I'm still doing overseas I'm starting to ask myself - why bother?

Boy - traveling today has really become something else. It's as if the airlines have adopted a policy that humans equal cargo and therefore should be treated as such. I have never felt so dehumanized in my life as of late. I have had some of the worst flying experiences of my life in just the last month alone. Flights have been oversold by up to 40 people, customer service has become a complete misnomer and I wish they'd turn the air filters back on during the darn flight so that I can breathe!

So, having all of these recent experiences, it made me not look forward to taking the world's longest commercial flight - 18 and a half hours!

I've got to be completely honest when I say that I was dreading the thought of having to spend 18:30 hours on a single plane. So, at the time, I found myself with a bad attitude, a horrible frame of references and the longest flight ever waiting at the gate - this wasn't going to turn out well.

Well, I couldn't have been any farther from the truth. I was so wrong that it's sick. Ladies and gentlemen allow me to introduce to you Singapore Airlines. Without question - THE single best airline that I have ever taken in my life. Not only was the flight great - this flight was EPIC. Every last detail was perfect! They treated each customer like they were the most important thing in the world. It was amazing.

I learned my lesson - I'm scarred, but smarter.

Erik